

OPENING HOURS FOR CLAIMING AND RETURNING KEYS

INFORMATION ABOUT ORDERING EXTRA KEYS AND BOOKING A PARKING SPACE AND RESERVING THE SAUNA

Contact information

Lukkoässä Oy
Address Aleksanterinkatu 3, 15110 Lahti
Service number +358 3 752 6205
On call number +358 44 720 8851

Opening hours for claiming and returning keys

Monday to Thursday	between 8 AM and 5 PM	the service is free of charge
Friday	between 8 AM and 4 PM	the service is free of charge
Monday to Thursday	between 5 PM and 9 PM	the service costs EUR 56.85
Friday	between 4 PM and 9 PM	the service costs EUR 56.85
Saturday and Sunday	between 10 AM and 2 PM and on national holidays	the service costs EUR 111.20

Prices include VAT.

Turn of the month at the weekend, on national holidays or days prior to national holidays

If the turn of the month falls on the weekend, on a national holiday or days prior to national holidays, Lukkoässä's service is free of charge on the first and the last day of the month between 10 AM and 2 PM.

Confirming identity

The customer must confirm his/her identity when collecting the keys.
When collecting the keys on someone else's behalf, power of attorney must be presented.

Booking a parking space and reserving the sauna

Parking spaces and sauna visits can be reserved through the maintenance company.
Your designated maintenance company is listed in the building's security instruction sheet.

ISS Palvelut Oy	+358 20 515 2751
Alltime Oy	+358 10 583 7000
RTK-Palvelu Oy	+358 29 029 3400 (residents of Oppilastalo Ltd)
Palmia Oy	+358 98 565 9421
Nastolan Putki- ja Kiinteistöpalvelu Oy	+358 40 047 4417

Returning the keys

All keys should be returned to Lukkoässä, including the parking space keys.
The person returning the keys may ask for a receipt confirming the return of the keys.
If the customer leaves the keys in the flat, a collection charge of EUR 60.00 will be charged.
This also applies when changing flats. See prices above.
The keys must be original keys approved by a locksmith company.

Ordering extra keys

Making extra copies of the keys is only possible through the property manager, tel. +358 3 851 570