



Your rent includes an internet connection – order it now!

We have good news for you! Lahden Talot and Elisa have a contract that gives you an Elisa 25 Mbit/s broadband connection. This is included in your rent – you simply need to order it, free of charge. If you would like a faster broadband connections speed or the Elisa Viihde service, you can get them with a heft discount as well.

With Elisa Viihde, you can save and watch your favourite programmes on your TV, computer, smartphone or tablet. You can also subscribe to pay TV channels and programme libraries or rent movies from our wide selection. Read more at elisa.fi/viihde

The special prices for additional speeds and Elisa Viihde are listed at elisa.fi/lahdentalot or when ordering a subscription at elisa.fi/laajakaista.

How to order your internet connection

- **Online** elisa.fi/laajakaista
Fill in your address details and choose the option that suits you best: broadband with the basic speed, additional speed or Elisa Viihde.
- **Sales service** +358 800 98323, weekdays 8 am – 8pm and Saturdays 9:00 am – 4:30 pm.
Calls are free of charge.
- **In a store** Take this letter and a photo ID with you.

In other Elisa matters, you can call our customer service on +358 1019 0240 (mobile/local network charges apply), weekdays 8 am – 6 pm and Saturdays 10:00 am – 4:30 pm.

Check if you need a modem

Depending on the available broadband technology, the internet connection will operate via a modem (VDSL2 or a cable modem) or through a direct connection to a data socket (Ethernet).

You can check from the list of residential areas at elisa.fi/lahdentalot whether or not you need a modem. If the connection requires a modem, the list will state either “VDSL2” or “cable modem”. You can order a modem conveniently when subscribing for the internet connection, and you can pay for it in interest-free instalments.

Elisa cable TV in your apartment

Your apartment also has Elisa cable TV, which is automatically available to you. You can get all the free basic TV channels with the Elisa cable TV service, also in HD. By purchasing a channel package, you can also choose from nearly 200 TV and radio channels, of which over 80 are HD channels.

You need a DVB-C digital receiver and/or television to watch cable TV and view the channels. If you already have a digital receiver and/or TV set suitable for the cable network, you can set up your device by restoring factory settings and performing a channel search. For further information, check the user manual of your device, or visit elisa.fi/kaapeli-tv.

Additional information

- Go to elisa.fi/lahdentalot
- Instructions on how to restore factory settings: see the user manual of your TV or digital receiver.
- Elisa cable TV or Elisa Viihde at elisa.fi/kaapeli-tv and elisa.fi/viihde.
- If you need help setting up your modem or Wi-Fi, you can call Elisa Omaguru at +358 600 900 500 (EUR 2.28 per minute + local/mobile network charge). Read more about Elisa Omaguru at omaguru.fi

Best regards,

Lahden Talot and Elisa